

AI-powered low-code orchestration platform that unifies workflows, systems, integrations, and AI-driven automation across enterprise operations.

Design, automate, monitor, and optimise end-to-end operational processes with real-time visibility and intelligent execution.



CHALLENGES YOU SOLVE

FRAGMENTED WORKFLOWS

Disconnected systems and siloed processes slow operations and reduce efficiency.

MANUAL OPERATIONS

Repetitive tasks increase operational costs and human error risks.

LIMITED PROCESS VISIBILITY

Lack of monitoring and governance impacts SLA performance and agility.

SLOW DIGITAL DELIVERY

Traditional development cycles delay process automation and innovation.

KEY CAPABILITIES

- LOW-CODE PROCESS DESIGN**
Visual workflow, rule, and form designer for rapid automation.
- AI-POWERED ORCHESTRATION**
Intelligent routing, decision support, and workflow optimisation.
- BPMN WORKFLOW ENGINE**
Structured orchestration for enterprise-scale process execution.
- API-FIRST INTEGRATION**
Connect applications, APIs, and enterprise data seamlessly.
- REAL-TIME MONITORING**
Dashboards, SLA tracking, and operational performance visibility.
- MOBILE WORKFLOW ACCESS**
Approve tasks, monitor flows, and manage operations anywhere.

WHY ETIYA FLOWE

- ✓ GARTNER® RECOGNISED FOR AI-DRIVEN CSP OPERATIONS
- ✓ TM FORUM ALIGNED OPEN API ARCHITECTURE
- ✓ BUILT ON CLOUD-NATIVE MICROSERVICES
- ✓ UNIFIED PLATFORM FOR WORKFLOWS, AI & INTEGRATION
- ✓ EMBEDDED AI ORCHESTRATION & GOVERNANCE
- ✓ DESIGNED FOR ENTERPRISE SCALE & OPERATIONAL AGILITY

BUSINESS IMPACT

1. OPERATIONAL EFFICIENCY

- 80% reduction in manual processing
- 20% reduction in operational costs
- 20% reduction in operational effort

2. PROCESS ACCELERATION

- 35% faster process execution
- 60% faster release cycles
- 50% reduction in form development time

3. INCIDENT & SLA MANAGEMENT

- 45% reduction in ticket resolution time
- 30% reduction in SLA violations
- Faster root-cause analysis and escalation

4. LOW-CODE PRODUCTIVITY

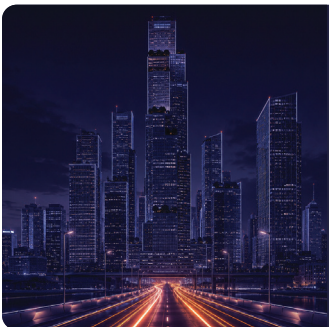
- 10× faster development cycles
- 20% increase in AI resource utilisation
- Rapid deployment of operational workflows

5. REAL-TIME VISIBILITY & INSIGHTS

- Real-time dashboards and operational monitoring
- AI-driven early warning automation
- Improved operational decision-making accuracy

6. BUSINESS AGILITY & CONTROL

- Standardised enterprise workflows
- Reduced dependency on fragmented tools
- Faster response to operational events



ABOUT ETIYA

Etiya is a leading software company providing customer experience-focused, AI-driven Digital Transformation with its award-winning product portfolio, and disruptive BSS solutions for Digital Brands from launch to evolution.

Etiya aims to be a trusted long-term partner for service providers, offering strategic enablers and industry standards compliant, sustainable software solutions. Its microservices-based architecture, DevOps methodology, and AI-driven portfolio provide a competitive advantage to its customers by bringing agility and flexibility into their business, and enabling market differentiation.

GLOBAL COMPANY ● 1500+ EMPLOYEES IN 7 COUNTRIES ●

